

## Social Event FAQ's for the Esplanade and the Veiner Centre

### Can I bring in my own alcohol?

You may bring your own alcohol for your event. We will require a copy of your liquor license and a copy of your 'Host Liability Liquor' insurance with \$2,000,000 liability. We have options for bar service shown on a separate schedule.

### Can I bring in my own food?

You are welcome to hire the caterer of your choice. You are also welcome to bring in your own food when proof of insurance has been provided. Please note that all food must arrive prepared and heated and that all dishes, utensils etc must be removed from the venue for washing.

#### **Veiner Centre:**

Access to the Veiner Centre's commercial kitchen and supplies will not be permitted to either the public or to event caterers.

#### **Esplanade:**

The Esplanade does not have in-house kitchen facilities and does not offer catering.

### What is available for refrigeration and ice?

We have a small commercial icemaker on site at each venue and some of our bar packages include ice. We have some freezer space on site as well. This can be coordinated on an as-needed basis and is dependent upon other events in the building. Refrigerator space will be available to chill liquor and mix.

### What is available for parking?

**Veiner Centre:** The Veiner Centre has free outdoor parking.

**Esplanade:** Free downtown 2 Hour on-street parking is available. The Esplanade Outdoor Parking lot is for pass-holders only on weekdays but has free parking after 6:00 pm weekdays and all day on weekends. The Esplanade has an underground parking lot that is available for a cost of \$5.00 per vehicle per day. The machines are cash only and accept change only. Alternatively, you may choose to buy out the underground lot for a cost of \$150.00 on evenings or Saturdays. One thing of which to be aware is that if the building is closed, the parkade is closed as well. Sundays we are closed to the public but arrangements can be made to have a staff member on site who would be able to open the underground parkade. Note: there is a 3 hour minimum charge to open the building or parkade.

### What can I do for decorating?

Please include decorating and take down time in your booking request.

We do not allow rose petals, glitter, rice, confetti or other similar products into the buildings at all. Should any of these be used, a cleaning charge of at least \$150.00 will be added to the final bill. We also do not allow any decorations to be taped or pinned to walls or to the curtains in the Esplanade's studio or the screening on the Esplanade Terrace. Decorations may be hung from the ceiling grid in the Studio Theatre but it requires the use of our City-owned lift and operator. This is available at a cost of \$55.00 per hour and must be booked in advance to ensure availability. If the lift is requested with less than 72-hours-notice, an additional charge may be added.

### What should I tell my decorator?

Decorators must be registered and insured. All décor items must be certified flame-retardant materials.

No open flame is permitted on the premises. Decorating time may incur additional rental or after-hours fees and must be requested with the event booking.

### What do I need to clean up?

Basic cleanup of the space is included in our rental costs. If there is an extreme amount of mess or any petals, glitter, or confetti have been used, additional charges may apply. We ask that you remove all of your items and decorations at the end of the night. The City of Medicine Hat cannot be held responsible for any decorations or items left in the building.

**What is the 'After Hours Fee'?**

A fee of \$40.00 per hour applies to time beyond regular operating hours to recover the costs to have the building open and secured upon your exit.

The Esplanade is open for regular hours between 10:00 AM and 5:00 PM Monday through Friday and 12:00 PM to 5:00 PM on Saturdays. The Esplanade is closed Sundays and holidays except for special events.

The Veiner Centre is open for regular hours from 9:00 AM to 10:00 PM weekdays and 12:00 PM to 4:00 PM on Sundays. The Veiner Centre is closed on Saturdays and holidays.

**What are SoCan and ReSound Fees?**

Copyright reimbursements to the legal owners must be collected and submitted by the venue whenever music is played for a public event. There are only a few specific areas where the fees may be waived:

Grand Rights – If the music or performers are ONLY performing original material and no covers.

Live Band – Any live band will not be charged the ReSound fee but if they play recorded music during the breaks then it would apply.

**Why must we have an Event Host?**

We require that all social events utilize our Event Hosts. This person is able to act as a single point of contact for any technical, logistic or hospitality issues that may arise during the event. Another of their roles is that, in the event of an emergency, the Event Host is able to direct emergency personnel and coordinate evacuation.

**What is available for cups and plates?**

We do not have plates, napkins or utensils available at our venues and you are welcome to provide your own.

We do have some glassware available for rent such as wine glasses and ceramic coffee mugs.

**Where are the designated smoking areas?**

As City of Medicine Hat facilities are 100% smoke-free, smoking is not permitted in any space, including the Esplanade Terrace and the Veiner Centre patios. Smoking receptacles are available outside of the buildings and the client will be responsible for any cleanup should these receptacles not be used.

**What do I need to know about the Esplanade Terrace?**

**The closest washrooms** used for Terrace events are located on the 2nd floor to the west of the elevators. There are also washrooms on the main floor that are available for use.

**All public spaces are wheelchair accessible** via the elevators in the building.

**Note: in the event of an alarm**, elevators will return to the main floor and lock open.

If there are any special considerations required, please let us know so we may accommodate them.

**Unless extreme weather** is present, the responsibility for the decision to move an event off the Terrace lies with the client and should be communicated to your Event Host at the earliest possible time to ensure event continuity. Unless otherwise arranged, we generally are unable to have both the Terrace and the backup space 100% setup for the maximum capacity. It will take a **minimum** of 60 minutes for the backup space to be properly prepared for your event.

**What else do I need to know?**

At our City owned venues, we are proud of the unique spaces that show case modern architecture mixed with Arts & Heritage. Our staff will work very hard to make every event a success limited only by your imagination.

We will be pleased to work with you to create a truly memorable event!

For further questions or to book a venue please e-mail [Facilitybookings@medicinehat.ca](mailto:Facilitybookings@medicinehat.ca)  
or call (403)502.8580